



BOOKING FORM

Please complete this booking form, indicating your choice of accommodation, and sign the agreement. (Please ring or email to check availability before making your booking.)

1) Your Details:

Name(s).....
Address.....
Postcode.....
Tel number.....
Mobile.....
Email.....

2) Number of people in party:

Adults.....
Children (please age).....
Dogs.....

Dates required:

From
To

6) Payment:

Cost of Break / Week £.....
Dogs (max 2) @ £20 per stay £.....
Total £.....
Deposit (25% of total) £.....
Balance £
(payable 6wks prior to start date)

3) Choose your cottage:

- Mill Barn Cottage
- Low Barn Cottage
- Garth Cottage - no dogs
- Gelt Cottage - no dogs
- Gill Cottage
- Watson Cottage - no dogs

4) Do you require:

- A Cot - free of charge (no linen)
- A High Chair - free of charge

Please detail any special requirements:

5) How did you hear about us?

.....
.....

Agreement

I agree to the terms and conditions specified below, and that only the number of persons indicated will occupy my holiday accommodation for the period booked. If I have to cancel my holiday, I accept responsibility for full payment should the landlord be unable to re-let. I will leave the accommodation in a clean and reasonable condition, and will pay for or replace any items damaged (during my stay).

Signed.....

Date.....

I enclose a non returnable deposit of 25% for each booking (full amount should be enclosed if less than six weeks to arrival).

Please make cheques payable to: Tottergill Farm.

Please see terms and conditions.

Bookings, deposits or payments should be sent to:

Preferred method of contact:

- Post Email

Stephen & Joyce Wightman
Tottergill Farm, Castle Carrock, Brampton, Cumbria CA8 9DP
Tel: 01228 670615 Mobile: 07785 285676 or 07977 910247
Email: sj@tottergill.co.uk | Web: www.tottergill.co.uk

Booking Terms and Conditions

Thank you for choosing to book with us – we hope you will enjoy your stay. The following terms and conditions apply to your booking. They form the terms of a legally binding contract between us and you.

Restriction on Bookings

Bookings will not be accepted for children under the age of 18 unless accompanied by a responsible adult.

Price

The price payable includes your chosen accommodation for the number of nights stated on your booking.

The price includes gas, electricity, bedding, towels and VAT.

Deposit and balance

A deposit is required at the time of booking.

If you book more than 6 weeks before arrival, the non-refundable deposit will be 25% of the total cost.

The balance of the money due becomes payable 6 weeks before arrival. Failure to pay this balance amounts to cancellation and we are entitled to re-let your accommodation.

If you book 6 weeks or less before arrival you will be required to pay the full amount due for the whole of your stay.

Confirmation of Booking

Your booking will be completed when we acknowledge receipt of your booking request and deposit. Prior to that the booking will only be regarded as provisional. Provisional bookings will be held for a maximum of 7 days only.

Payment methods

We accept payment by credit/debit card or cheque.

Cancellation by you

If you cancel more than 6 weeks before arrival you will lose your deposit, but will not be charged for the remainder of your booking.

If you cancel 6 weeks or less before arrival, or fail to check in (“no-show”), or leave before your due departure date, we reserve the right to retain the full balance paid for the whole of your booking, less any costs saved by us as a result of your cancellation, for example if we are able to re-let your accommodation.

Cancellations must be made or confirmed in writing.

It is recommended that you take out travel insurance which provides for cancellation cover.

Cancellation by us

In the unlikely event that we are forced to cancel your booking we will attempt to offer you alternative accommodation. If suitable accommodation is not available (or acceptable to you) then we will refund all monies already paid by you and confirm that you will not be liable for any further payments to us. In any circumstances where you are entitled to compensation, the limit of our liability to you arising from our breach of contract will be up to a maximum of the cost of your booking. If suitable alternative accommodation is available, then this will not be regarded as breach of contract on our part and no compensation will be payable in those circumstances.

Amendment by us

If you have booked specific accommodation we will try to ensure that this accommodation is available to you. We do however reserve the right to change that accommodation. If this change is not acceptable, you have the right to treat the booking as being cancelled and we will refund all monies already paid by you and confirm that you will not be liable for any further payments to us. In any circumstances where you are entitled to compensation, the limit of our liability to you arising from our breach of contract will be up to a maximum of the cost of your booking. If suitable alternative accommodation is available, then this will not be regarded as breach of contract on our part and no compensation will be payable in those circumstances.

If you accept the new accommodation and the new accommodation is normally charged at a lower rate, then the difference will be deducted from the final balance due from you (or refunded to you in the event that the final balance has already been paid). If the new accommodation is normally charged at a higher rate then you will not be charged the difference. This is the limit of our liability to you in these circumstances.

Arrival and Departure

Your accommodation will be available to you from 3:30pm.

You are required to leave by 10 am on the day of departure. If you fail to do so, we reserve the right to charge for any loss we incur as a consequence of this.

The accommodation must be left in a clean and tidy condition and we reserve the right to charge you if in our opinion the accommodation needs additional cleaning than would otherwise be reasonably expected.

Security deposit

We reserve the right to take a security deposit of up to £150 by credit/debit card or cheque on arrival. Charges payable by you due to your breach of our Damage and Breakage, Smoking, Occupancy, Pet, or hot tub policies (or if a cleaning charge is levied on departure) will be deducted from the security deposit. Any balance will be refunded to you within 10 working days of departure. If the charges payable by you exceed the amount paid under the security deposit, then you will remain liable for the balance.

Inventory and Appliances

An inventory of all contents will be in the accommodation. This should be checked and any deficiencies notified immediately. If you discover a problem with any appliance you should notify us immediately and not attempt repair yourself.

Damage, Loss and Breakage

We are sure that you will take care whilst you stay with us, and we acknowledge that accidents sometimes happen. All damage, loss or breakages must be notified to us immediately.

You will be liable for the cost of all damage, loss or breakages.

The cost will be deducted from your security deposit or charged separately. If the damage is discovered after you depart, you will be notified in writing as soon as is reasonably practicable. We also reserve the right to charge if we are unable to re-let the accommodation as a consequence of the damage.

Noise and Nuisance

You must not cause a nuisance or disturbance to neighbouring accommodation or behave in an unreasonable way. The playing of music or making any noise which is clearly audible in nearby accommodation is not permitted after 11pm. If we consider that guests are in breach of this policy, then we reserve the right to ask you to leave immediately. You will not be entitled to a refund for the balance of your stay.

Maximum occupancy

The maximum occupancy for your accommodation is stated in the brochure/website. This must not be exceeded and additional overnight guests must not be accommodated on our property under any circumstances. Breach of this policy will render you liable for further charges, calculated on a pro-rata basis. Alternatively we reserve the right to ask you to leave immediately.

Smoking Policy

We are a No Smoking Establishment. If we find that guests have been smoking in the accommodation, then we reserve the right to ask you to leave immediately. Whether or not you are asked to leave, we also reserve the right to charge further sums if we are unable to re-let the accommodation whilst it is fully aired. You will be notified in writing as soon as is reasonably practicable if evidence of smoking is discovered after you depart.

Pets

Sorry, we do not accept pets in Gelt, Garth or Watson Cottages. If pets are brought to these cottages then we reserve the right to ask you to leave immediately. You will not be entitled to a refund for the balance of your stay.

Well behaved medium sized dogs are welcome at a charge of £20 per stay in Gill, Low Barn and Mill Barn (Maximum 2 per cottage).

Pets are not permitted on the furniture or in bedrooms.
Owners are responsible for cleaning up mess immediately.
Dogs must be kept on leads/under close control at all times.

We reserve the right to charge a sum in the event of damage being caused, or additional cleaning being required. The cost will be deducted from your security deposit or charged separately. If the damage is discovered after you depart, you will be notified in writing as soon as is reasonably practicable. We also reserve the right to charge if we are unable to re-let the accommodation as a consequence of the damage.

Hot Tubs

1. Please shower or bath before using hot tub as deodorants, make up, skin creams etc affect the chemical balance of the water. Do not allow water to become contaminated in any way.
2. Do not eat or smoke in the hot tub.
3. Only use plastic glasses provided outside on the decked area or in the hot tub.
4. Do not allow the water to overflow from the hot tub eg. Too many people in at once. If the level drops too low the pumps are starved of water and will burn out.
5. Do not sit or put anything on top of the hot tub cover. It is not strong enough to carry any weight.

Our Liability

We do not accept any liability for damage to your property or injury to you (or other members of your party) whilst on our premises unless caused by the negligence of us, or our employees.

Data

Any data collected as a result of your booking will be stored in accordance with the provisions of current Data Protection legislation.

Law

Any dispute between us will be governed by the non-exclusive law of the English Courts.

Bookings, deposits or payments should be made payable to Tottergill Farm and sent to:

Stephen & Joyce Wightman, Tottergill Farm, Castle Carrock, Brampton, Cumbria CA8 9DP.
Tel: 01228 670 615
Mobile: 07785 285 676 or 07977 910 247
Email: sj@tottergill.co.uk
www.tottergill.co.uk